



REPAIR REQUEST FORM

Innova Computers LLC
215 S Center St #2
Grand Prairie TX 75051
Phone: 214.549.8885

IMPORTANT! For customers outside Dallas/Fort Worth area only. Only applicable for laptop, iPad and tablet repairs. Desktops, game consoles or other will not be accepted.

Welcome New Customer

Phone Number: _____ Email: _____
Last Name: _____ First Name: _____

Shipping address

Street: _____
City: _____ State: _____ Zip code: _____

Equipment to be repaired

Laptop

Brand: _____ Model: _____

*Authorized and required **3** items for service: Laptop, battery and charger only.

iPad or tablet

Brand: _____ Model: _____

*Authorized and required **2** items for service: iPad or tablet and charger only.

Problem or service needed

() Virus () LCD Screen Replacement () Power Jack Repair () Diagnostic
() Other _____

Terms and Conditions: We are not responsible for lost data, so please backup your data. We are not responsible for damage caused in shipping, so please package your equipment carefully and add shipping insurance. We will call you before doing any service so you know exactly how much you will be paying. Once ready, we will send you a paypal invoice so you can make a secure payment using your credit or debit card. If payment is not received in full within 15 days after a successful repair, the equipment will be considered abandon and may be sold for parts. I understand that the minimum amount that I will have to pay is \$45 which includes the cost of diagnostics, return shipping and taxes. By signing you agree to all terms and conditions.

Signature: _____

Date: _____